

# **Smart Pet Feeder**

with Two-way Splitter
User Manual



Before using, please read the manual carefully and store it properly for future reference. You can also download the electronic user manual from

https://www.lusimpo.com/

### **Contents**

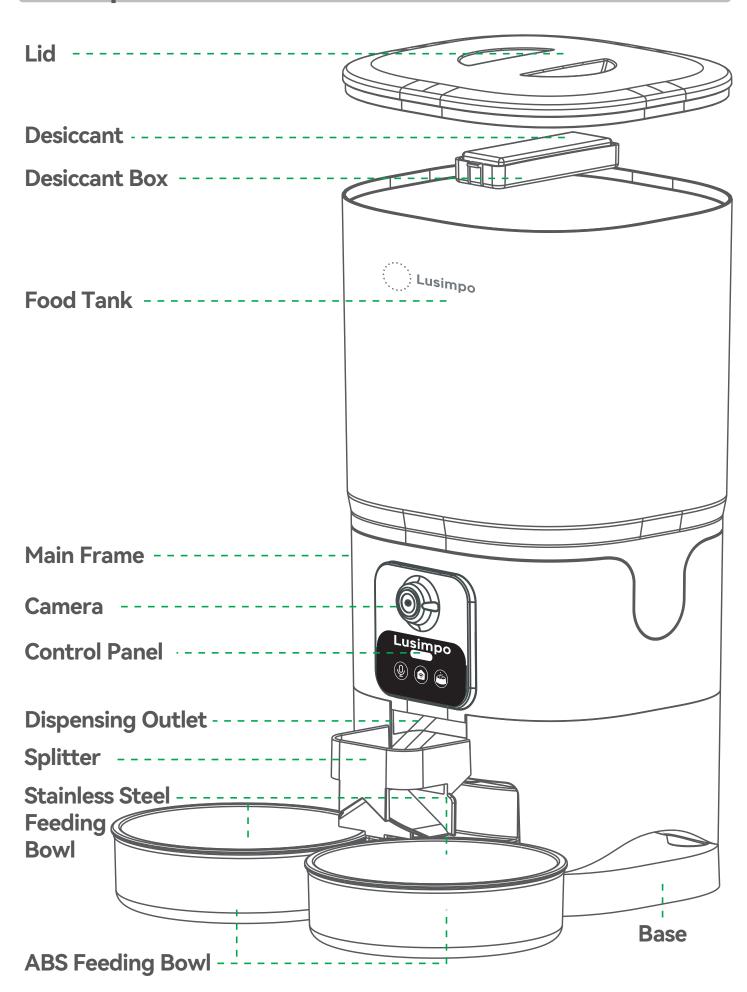
01-13 English

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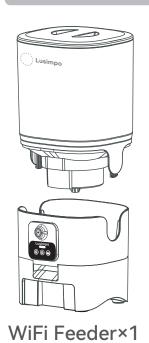
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# **Component Breakdown**

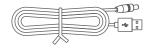


## In the box





Safety Lock×1



USB Cable×1



Feeding Bowl×2



Plug×1



Splitter×1



Stainless Steel Feeding Plate×2



User Manual×1



Base ×1

# **Product Specifications**

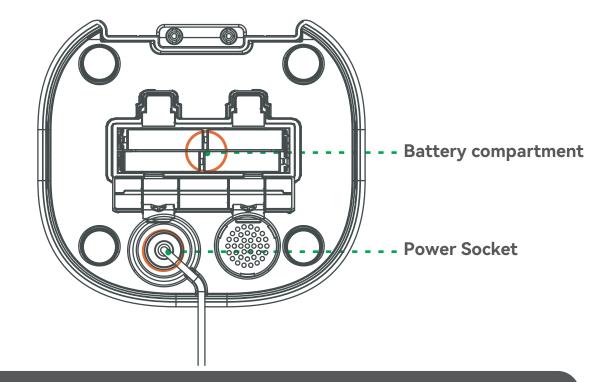
Product Name	Smart Pet Feeder with Two-way Splitter	
Suit For	Cat, Dog, Rabbit, Squirrel, Small Pets	
Rated Voltage	5V 1A	
Product Power	5W	
Power Supply	DC 5V Adapter & 4*AA Battery (NOT Included )	
Material	Echo-Friendly ABS	
Product Size	287*330*381mm	
Product Weight	1.9kg	
Product Capacity	7L	
Pet Food	Dry Food	
Portion Size	~20g/Portion (differed due to the different pet food density)	

### **Product Installation**

#### 1.Connect to the power supply

- 1. Open the battery compartment and install 4 AA batteries (As PIC1). Batteries are not included.
- 2.Connect to the power oulet.
- 3. The indicator will light up, confirming the feeder has been powered on.



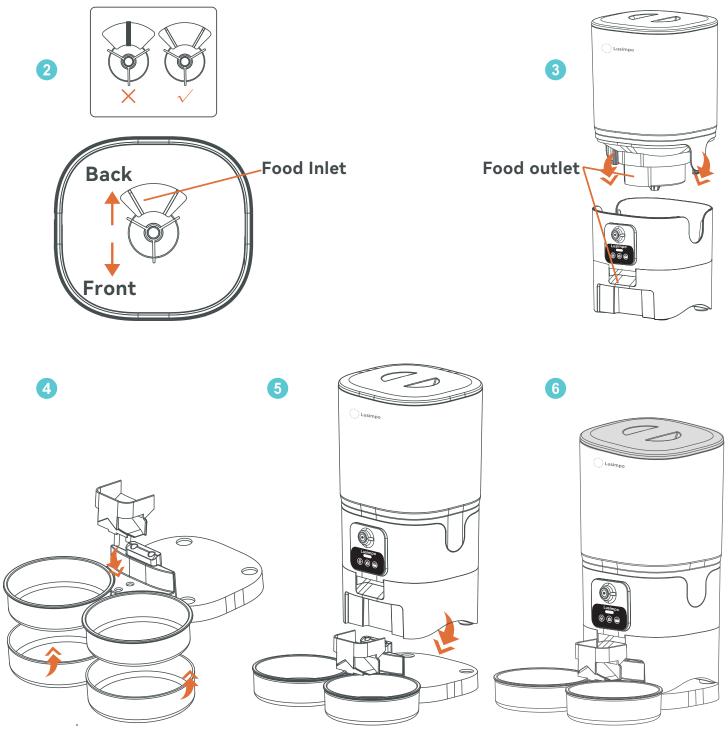


This device has a dual power supply (AA battery and power outlet). Choose the one that most suits your needs. (It is recommended to use the battery as a backup power supply and connect the device to the power outlet at the same time.) When there is a power failure, the battery can be used as a backup to ensure it will dispense the meal plan on time.

# 2.Assemble the product following up the steps as instructed below (PIC2-PIC6).

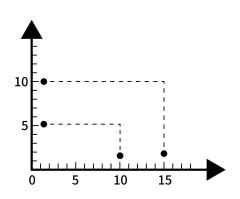
# Note: Take out the spare parts from the food tank and assemble them in turns.

- 1.Adjust the impellers direction properly as instructed in PIC2, with the food outlet facing the backside. Then assemble the food tank as instructed in PIC3.
- 2.Assemble the two-way splitter and double food bowls with holders in turn (As instructed in PIC4).
- 3. Put the assembled feeder onto the base (As instructed in PIC5 and 6).



#### 3. Pour in some pet food.

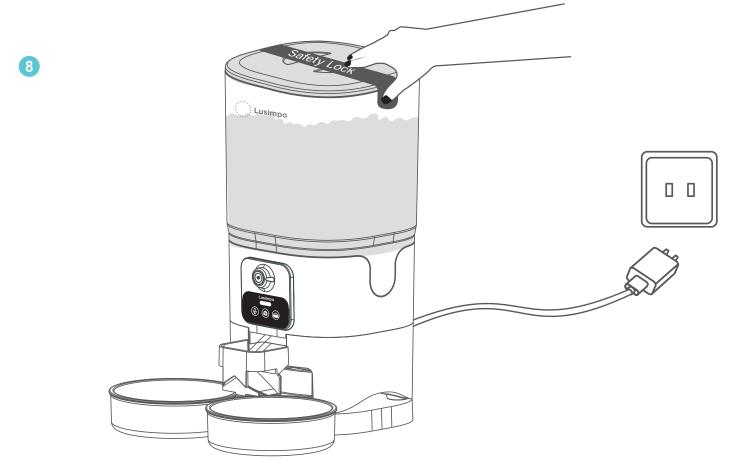




#### Note:

- 1.Do not use canned, wet or moist pet food.
- 2. Recommend kibble size ranging from
- 5-10mm / 0.12-0.4in diameter.

#### 4. Install the Safety Lock.



# **Buttons And Display Panel**



1.Indicator

3.WIFI Reset button

2.Record Button

4. Manual Feeding Button

(A)	Record Button	Press and hold the button and start recording after a beep is heard.Record your message(Max:10s). Release the button when you finish recording.Two beeps will be heard indicating it's saved.	
		<b>Delet the recording:</b> Press and hold the "Record Button" for 2s to delete the recordings.	
		Check the recording:Press once to broadcast the recording.	
	WiFi Reset	Press and hold the reset button until the feeder emits beeps: DiDiDi, the WiFi indicator will flash, indicating the device is ready for re-connection.	
	Manual Feeding Button	Press once to dispense 【1】 portion of food.	

### **APP Installation**



# **Smart Life**

Download and install the "Smart Life" App by scanning the QR code above, Compatible with both Android and IOS system.

Download and install the app by searching "Smart Life" on Google Play(Android), or App Store (iOS).

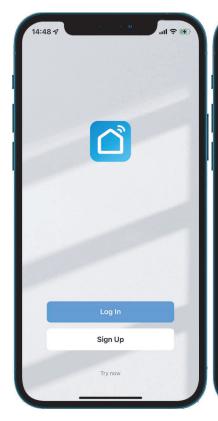


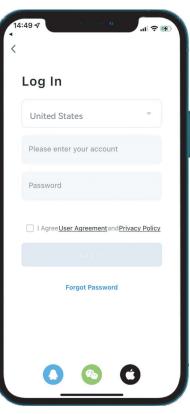
#### ▲ Note:

Make sure Bluetooth and WiFi are enabled on your phone before you try to connect the device.

## **APP Log In And Feeder Connect**

#### **■ Log in to the APP**





Open the "Smart Life" APP and click "Register" to apply for an account. If you already have an account, log in.

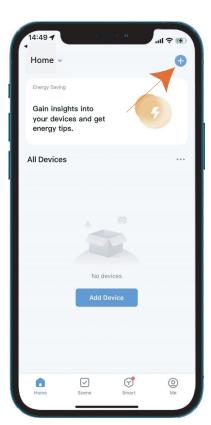
▲ Note: One device can be attached to only one account at a time ,but one account can connect to multiple devices and used on multiple phones.

#### Add the feeder

■After logging into the APP, click (+)at the upper right corner to add the feeding device.

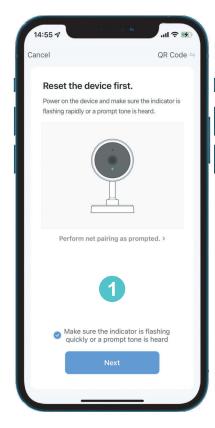
#### ▲ Note:

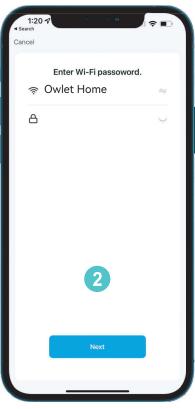
Make sure your phone is connected to WiFi with strong signal.





#### Connect the feeder to WLAN



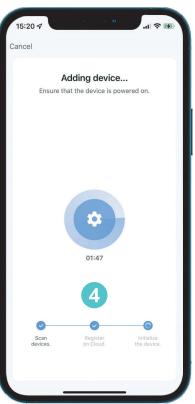


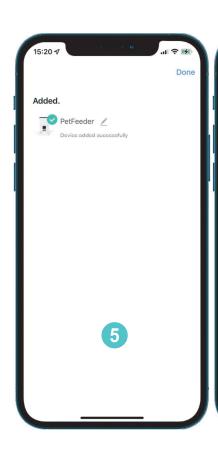
- 1. When the blue indicator is on, long-press the "WIFI Reset button" on the center of the feeder until you hear a "Ding-Dong", alert, then release it.
- 2.Click the option for "Make sure the indicator is flashing quickly or prompt tone is heard" then click"Next" (As PIC1)
- 3. Select the WiFi Network and enter the password, then click "Next" (As PIC2).

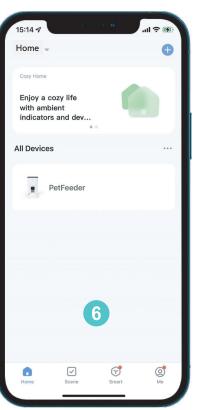
4.A QR code will be generated on the phone. Use the feeder's camera to scan it at a distance between 4-8inches (10-20cm) until you heard a "beep" sound. Click the option "I Heard a Prompt" (As PIC3).

5. Wait the device to be connect with each other (As PIC4).





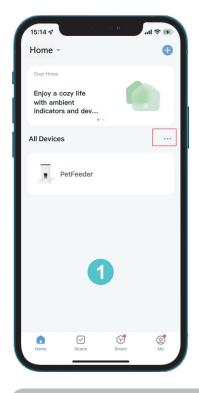




Once connected, click the option "Done" to enter the video and controlling interface.

- 1.Click"schedule" to set the meal.
- 2. Then enter into the meal setting interface.

#### Remove the device





- 1.Press and hold the deivce icon for 3 seconds to enter device remote interface (As PIC2).
- 2.Choose"Remove Device".
- 3.Click "Confirm" when prompted "Delete device or dismiss group".

#### **Notice:**

If you want to share your devices with others, there are two options:

- 1) Add another App User Account to your "Home" via "me"-> "Home Management"-> "My Home" (assume My Home is the name of your home in the app) -> "Home Member"-> "Add Member" -> "App Account"
- 2) Remove the device from the app on your phone first. Reset the device and connect it to another user account on the app.

# Alexa & Google Assistant

This device supports Amazon Alexa and Google Assistant APP. Please download Amazon Alexa or Google Assistant APP and follow the steps to connect and use this device.

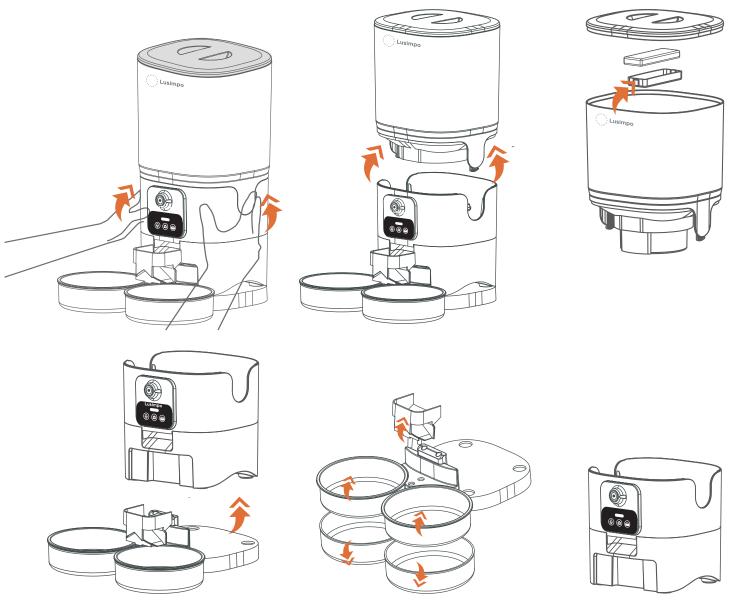
# Indicator description

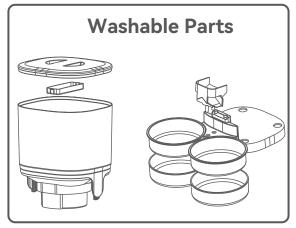
Indicator	Description
Flashing Blue	Ready to connect APP
Solid Blue	WiFi connected
Solid Green/Flashing Green	WiFi Disconnected
Flashing Red	Low Battery (Powered by battery only)

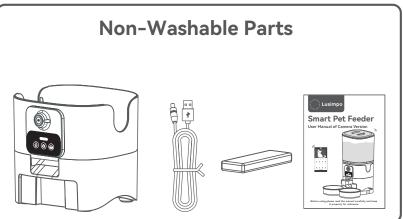
# **Product Disassembly & Cleaning**

Note: The feeder and the desiccant holder can be removed for cleaning. Use a wet cloth to wipe away the dirt inside the food hooper and dispensing outlet.

Rinse and air dry them thoroughly before refitting them to the machine. The parts are NOT designed for the dishwasher.







## **Q&A Troubleshooting**

The answers to these questions should help you solve some issues you may have with this feeder. If any additional questions or support is needed, don't hesitate to contact the seller for further help or email us at support@lusimpo.com.

Note: the product comes with 12-month limited warranty.

#### Q:Why won't the food come out?

A:1). Please make sure the food in tank is the dry food.

2). Check whether the battery level is low, and whether the power adapter is connected .

#### Q:If the power cord is bitten off by a pet, will it electrocute the pet?

A:We use a 5V safety voltage, there is no worry of electrocution to pets!

#### Q:The feeder's camera can't read the QR code on my phone.

- A:1). Make sure the feeder is ready for network connection. The WiFi indicator on the feeder should be flashing blue.
- 2). Hold your phone about 4-8 inches (10-20cm) away from the feeder camera. Remove the food bowl and filt the feeder as needed.
- 3) Make sure the password is not too complicated. We recommend the password is under 16 characters.
- 4). If still fails to work ,change the option from "QR code scan" to "WiFi connect" .

#### Q:Why is my live video not showing?

A:1). Make sure the device has a strong WiFi signal.

2). If the WiFi signal is poor, change the video quality from HD (High definition) to SD (standard definition).

#### Q:Where are the photos and videos stored?

1. The screenshots and video clips are stored in the Album section of the APP. You can download it to the local storage of your smartphone.